

Diagnostic Flow Chart Go6



Put Device into Test Mode
(Power Cycle)

↓ YES

Is Power Detected?
(All 3 LEDs Flash and
6 Beeps)

→ NO

Confirm device is connected
to correct port

→ NO

Confirm Port is getting power
(no blown fuses, etc)

→ NO

Try another harness or
implement 2 wire install

↓ YES

Start the Vehicle

↓ YES

Is Ignition Detected?
(Single Beep + RED LED)

→ NO

Confirm appropriate harness
is installed (Check protocol)

→ NO

Contact Geosupport with
VIN number

↓ YES

GPS Latch?
(Long Beep + Blue LED)

→ NO

Make sure you are parked
outside with clear sky view

→ NO

Move the Go6 to another
location closer to top of dash
using HRN-EZCP (Part of the
SPR-GO5INSTALLPACK)

→ NO

Contact Geosupport

↓ YES

Cell Network Registration?
(Double beep)

→ NO

Ensure there is cell coverage

→ NO

Ensure Device and SIM active?
(Myadmin.geotab.com)

→ NO

Move Go6 to another location
using HRN-EZCP (Part of the
SPR-GO5INSTALLPACK)

↓ YES

Geotab Server Registration?
(Triple Beep + Green LED)

→ NO

↓ YES

Data updated in Checkmate?

→ NO

Ensure Serial number is only
in **ONE** Checkmate database

→ NO

Ensure all Checkmate
Services are running

→ NO

Contact Geosupport with
Serial Number and Details